

**EQUIPMENT RETURN POLICY** applies to feature phones, smartphones and tablets. A separate return policy may apply to accessories and other non-service related purchases. Ask your Aio Advocate for details. Equipment returns accepted within seven (7) days of purchase (for online purchase (7) days from the date equipment received) if accompanied by original proof of purchase and returned in like-new condition with all original components. **EQUIPMENT RETURNS ARE SUBJECT TO A RESTOCKING FEE UP TO \$25**, except where prohibited. Equipment refunds issued based on payment method. For complete Equipment Return Policy visit [www.aiowireless.com/returnpolicy](http://www.aiowireless.com/returnpolicy).

**MANUFACTURER'S WARRANTY** covers malfunctions or failures due to defects in materials and workmanship for one (1) year on new devices and 90 days for most reconditioned devices. Reconditioned Apple devices are covered under Apple's original Limited Warranty. Visit [www.aiowireless.com/apple](http://www.aiowireless.com/apple) for more details. For complete warranty information on any Aio device please visit [www.aiowireless.com/warranty](http://www.aiowireless.com/warranty) or call (855) 246-2461 or 611 from your Aio phone.

**OTHER FEES:** Activation fee is \$25. Late payment fee is \$5. Other fees may apply. Ask your Aio Advocate or visit [www.aiowireless.com/support](http://www.aiowireless.com/support) for information about charges and fees.

**COVERAGE MAPS** are available in store and at [www.aiowireless.com/coverage](http://www.aiowireless.com/coverage). Coverage not available everywhere.

**NETWORK INFORMATION**, including information about network speeds, is available at [www.aiowireless.com/support](http://www.aiowireless.com/support).

**UNLIMITED PLANS** are subject to our Unreasonable Use Policy, Acceptable Use Policy and other Policies available at [www.aiowireless.com/support](http://www.aiowireless.com/support). By using our wireless service you agree to these Policies.

**Basic, Smart and Pro plans:** Monthly plan price includes taxes, applicable fees and domestic components. Data use exceeding 500 MB, 2.5 GB or 5 GB, depending on your plan, will result in significantly reduced speeds during the rest of your monthly plan cycle.

**\$25 Talk, Text and Save plan:** Only available on feature phones. Includes unlimited talk and text messaging. Does not include data, picture and video messaging. Not eligible for \$5 Auto Pay credit, multi-line discounts, Gig or Passport.

**Auto Pay:** Sign up for Auto Pay and save \$5 on your monthly bill. Appears as \$5 account credit each month at the end of your billing cycle for as long as you stay on Auto Pay. Auto Pay enrollment on any \$60 or \$70 Pro plan, or on a Basic or Smart plan purchased on or after 2/4/2014 required. Auto Pay savings cannot be combined with Group Save. See Auto Pay terms and conditions at [aiowireless.com/autopayterms](http://aiowireless.com/autopayterms).

# welcome!

Date: \_\_\_\_\_

Customer Name \_\_\_\_\_

Address \_\_\_\_\_

Wireless Number \_\_\_\_\_

Account Number \_\_\_\_\_ Pin \_\_\_\_\_

Pay Before Date \_\_\_\_\_

Estimated monthly service amount\* \_\_\_\_\_

## Unlimited talk, text & data Plans

☐ **\$40/mo. Basic** first 500 MB data with high speed access

☐ **\$50/mo. Smart** first 2.5 GB data with high speed access

☐ **\$60/mo. Pro** first 5 GB data with high speed access

☐ **\$25/mo. Talk, Text and Save\*\***

☐ **Save \$5 with Auto Pay**

Sign up for Auto Pay on a Basic, Smart or Pro plan and save \$5 on your monthly bill. Auto Pay is an easy and convenient way to pay for service each month. Sign up using your smartphone app or online and we'll give you a \$5 account credit each month at the end of your billing cycle for as long as you stay on Auto Pay. Ask your Advocate how it works. Terms, conditions and restrictions apply.